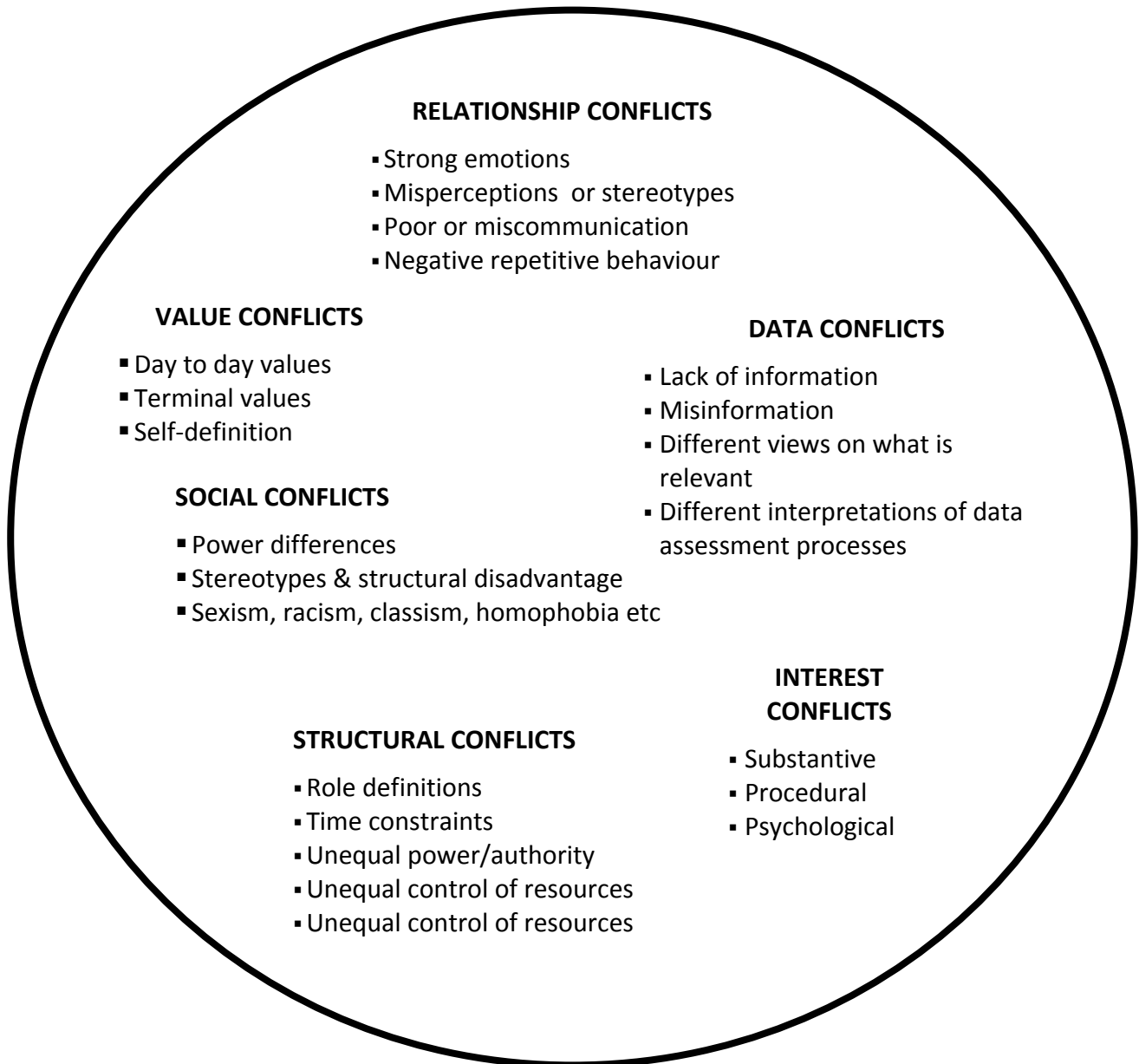


CAUSES OF CONFLICT AND UNREST



Adapted from Moore C. 2003, The Mediation Process